
CLEVERBRIDGE AG and CLEVERBRIDGE INC.

NOTICE OF DISPUTE

At cleverbridge AG and cleverbridge Inc. (“cleverbridge”) we are committed to resolve customer disputes in a fair and efficient manner. If you are not satisfied with the resolution that our customer service has offered to you in connection with the issue that you are experiencing, you may notify us of your dispute by sending a copy of this form to the cleverbridge legal department.

Please fill out this form entirely and legible, retain a copy for your records and send the completed form by mail or courier to your respective reseller:

cleverbridge AG
ATTN: General Counsel
Gereonstr. 43-65
50670 Cologne
Germany

or

cleverbridge, Inc.
ATTN: General Counsel
350 N Clark St Suite 700
Chicago, IL 60654
USA

A representative of cleverbridge will respond within fourteen (14) days after receiving your notice. If your dispute is not resolved to your satisfaction within thirty (30) days after the notice was received, you may commence arbitration by submitting a Demand for Arbitration to the American Arbitration Association (AAA), as further described in cleverbridge’s General Terms and Conditions of Business.

Customer name

Email address

Reference number

Telephone number

Full billing address

If you are representing an entity in connection with this dispute, please provide your name and your title.

Please describe the nature of your dispute and attach copies of any supporting documents that you believe are material to the dispute. If necessary, please use the reverse side of this notice to provide additional information.

Please describe the relief (“Demand”) that you would like from cleverbridge.

Date

Signature
